

## Dr. Alyx MacTernan, Ed.D., LPC, NBCC Philosophy and Information for Texas Residents

**Philosophy/Therapeutic Orientation**: At the heart of my work is my desire to support and encourage healthy relationships both with ourselves and others.

As a Licensed Professional Counselor of the Texas State Board of Examiners of Professional Counselors, I will abide by its Code of Ethics. Adherence to this code requires participation in continuing education and training in subjects relevant to this profession.

**Formal Education/Training**: I received my Ed.D. in Counseling Psychology from Argosy University. Additionally, I have completed training in Telemental Health earning my certificate from the Telehealth Institute.

Fees: (cash, check, debit/credit (Visa, MasterCard, AmEx, Discovery; collected each session).

Individual session private pay (50 minutes): \$180

Group session (50 minutes): \$180

Relationship Counseling session (50 minutes): \$180

**Cancellations**: Cancellations and scheduling change requests made at least 24 hours prior to scheduled sessions are honored without fee requirement. Cancellations or rescheduling requests made within 24 hours a scheduled appointment will require full fee payment for the cancelled or rescheduled session.

**Completing Counseling**: I believe that clean endings support clean beginnings, and this is of importance in how you and I end our work together. As you feel ready – either to take a break, or to end our sessions – please communicate this to me so we can collaborate on a final session that honors both our time and work together, and your next phase.

Online Counseling: Video and electronic communication using ZOOM is an emerging method for coaching and counseling and affords many opportunities for clients to access practitioners outside their locale, and/or from the convenience of their own venue. Even though ZOOM is HIPAA-compliant, it is important to understand that, due to the use and nature of the internet, I cannot guarantee confidentiality for our video and electronic communication for the following reasons:

- -Video or text conferencing conducted at your place of employment may be the property of your employer and may be seen or heard by your employer.
- -Video or text conferencing conducted in any location may be overheard by any person in your vicinity.
- -It is unknown the length of time for which our video or text communication may be stored, and whether or not your health information is protected.



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## As a client of a Texas licensee you have the following rights:

- \* To expect that a licensee has met the minimal qualifications of training and experience required by state law.
- \* To examine public records maintained by the Board and to have the Board confirm credentials of a licensee.
- \* To obtain a copy of the Code of Ethics.
- \* To report complaints to the Board.
- \* To be informed of the cost of professional services before receiving the services;
  - \* To be assured of privacy and confidentiality while receiving services as defined by rule and law, including the following exceptions:
  - 1) Reporting suspected child abuse;
  - 2) Reporting imminent danger to client or others;
  - 3) Reporting information required in court proceedings or by client's insurance company, or other relevant agencies;
  - 4) Providing information concerning licensee case consultation or supervision;
  - 5) Defending claims brought by client against licensee.
- \* To be free from being the object of discrimination on the basis of race, religion, gender, or other unlawful category while receiving services.

You may contact the **Texas Board of Professional Counselors**, at:

Mail Code 1982 P.O. Box 149347 Austin, TX 78714-9347 (512) 834-6658 www.dshs.texas.goc/counselor/